What do you do when a child tells you about sexual abuse?

DO Be supportive. "You did the right thing to tell me" or "I'm glad you told me." DON'T Make promises you cannot keep. Be truthful with the child. "I'm going to have to tell someone about this so DO we can try to keep you safe." DON'T Assume you know how the child feels about the alleged abuser. The child may love that person in spite of what has happened. Learn enough information to make a report to the hotline. Ask, "Has someone DO touched you in a way that makes you uncomfortable?" Ask for more details or elaboration. Leave that to the investigator. DON'T DO Tell the hotline who the alleged abuser is IF the child volunteered the information. DON'T Guess who the abuser might be or ask the child if a specific person touched him/her. DO Report facts and observations when you call the hotline.

DON'T Report hunches or feelings.